



NEW PAY-PER-USE SAP SUPPORT MODEL NOW AVAILABLE

Global Enterprise Tech Resources, Inc (GETR) announced a new support model for SAP customers. Pay-Per-Use is exactly what it sounds like. You only pay when you use the SAP support services. A customer can contract for specific response times for a fixed hourly rate. Alternatively, GETR can quote on a project basis with a fixed price or not-to-exceed budget level.

For example, if a customer has a major issue resulting in an outage, GETR will be on the job in the agreed response window and resolve the issue. Alternatively, if there is a change in audit requirements or a change in a compliance requirement that requires attention, but not immediately, GETR will provide a quote, either a fixed price or a not-to-exceed amount.

The team at GETR has many years of experience supporting Tier 1 Automotive Suppliers and manufacturing clients. Their expertise spans all SAP modules and they have process experts in EDI, Warehouse Management and Warranty, among other areas.

Shyam Enaganti, GETR SAP Practice Director, said: "This offering gives our customers access to all the skill sets in our company on demand, as needed. It is the most cost-effective way to add experience and expertise to your SAP team."

By blending the rates between US-based SAP experts and GETR's offshore SAP Technical Center in Hyderabad, India, the hourly rates are 30% to 40% lower than typical SAP Consulting rates in the US market. GETR handles the coordination and communication between the onshore and offshore teams, so the client gets the cost benefit of offshore resources without the complexity of managing the offshore team.

The team at GETR is very proud of the fact that they are not typical consultants. They excel at operational support – they get the job done. Many clients refer to them as "GETR" as in "GET-R-DONE". As the Business Systems Director of a GETR customer explains: "GETR dove into incidents to drive to root cause and not just put a band aid on the issue".

GETR's customers include major Tier 1 Automotive Suppliers and manufacturing companies.

In addition to Pay-Per-Use, GETR offers more traditional Application Management Service (AMS) contracts, Staff Augmentation, and Project Services such as implementations, upgrades, rollouts, new reports, and interface development projects.

TO VIEW ALL OF GETR SERVICE OFFERINGS AND CAPABILITIES, VISIT

WWW.GETRINC.COM

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